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Airports and Bicycles: what are the motivations and obstacles for operators to improve bicycle access?

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Abstract

- 5 In this paper we use a case study approach to examine how airport operators are addressing bicycle access
- 6 to their properties and the motivations and obstacles they face, in light of new policies to integrate
- bicycles, along with transit and walking, into transportation planning, design and construction, and to
- 8 increase bicycles' role in the transportation system.
- 9 Eight influential elements emerged from our review of policy documents and research literature. We used
- them to guide interviews with key informants. The eight elements are: governance structure, location,
- access roads, self-perceived environmental stewardship, spending restrictions on non-aviation
- 12 transportation improvements, proximity to transit, policies and mandates to reduce environmental impacts
- and land use constraints. We report on seven cases, selected on the basis of inclusion in studies on key
- 14 aspects of airport ground access and, for one, identification as exemplary. They are: Oakland International
- Airport, San Francisco International Airport, Los Angeles International Airport, Seattle-Tacoma
- 16 International Airport, Boston Logan International Airport Minneapolis-St. Paul International Airport, and
- Portland, an exemplar recommended by several key informants.
- We limit our discussion to employee bicycle access because that has been the focus of airport operators
- 19 that have made these investments and programs to reduce single-occupancy vehicle travel at airports.

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- In aggregating the interviews, we identified replicable approaches to improving bicycle access. We also
- 22 identified examples of innovative funding for multi-modal access using revenues generated by airport
- Passenger Facilities Charges. Finally, we identified areas for additional research: airport employee
- 24 commute needs, ground access mode choice and operator costs and benefits of bicycle access investments.

1.0 Introduction

- 26 Bicycle transportation is increasingly being incorporated into planning, design and construction of the
- transportation system (1, 2, 3). This has led to new policy approaches that address the needs of all road
- users, including bicyclists, pedestrians and transit users, in transportation system design (4) and
- increasing emphasis on bicycling and walking as it can help achieve greenhouse gas reduction goals and
- 30 contribute to community livability (5, 6) and public health through promoting physical activity (7).
- 31 In large part, airports have not been included in this reconsideration of the transportation system. There
- 32 are a number of reasons: their physical layout and remote location can present physical and safety barriers
- 33 to bicycle access (8); their customers (airline passengers) are usually weighed down with luggage and do
- 34 not have strong economic motivation to sacrifice the convenience of motorized travel for bicycling (or
- even transit) access (9); and airport operators must secure exceptions from Federal Aviation
- 36 Administration (FAA) rules to use a major revenue source, Passenger Facilities Charges (PFCs), for any
- 37 transportation improvements whose benefits extend beyond the airport's employees, air travel passengers,
- and airport tenants, causing operators to give priority to ground access projects that rely on cars, taxis, and
- 39 shuttles (9).
- 40 However, it is increasingly clear that airports play a larger role in stimulating regional economies and
- 41 growth of intellectual capital (10, 11). Additionally, as major employment centers, airports can have a
- 42 meaningful impact on regional travel patterns through the volume of commuter traffic generated by their
- 43 workforces (12, 13).
- Some airport operators have begun to rethink the role that bicycle transportation can play in their ground
- access system, especially in view of parking constraints and environmental regulations that require them

- to reduce vehicle trips to and from and on their facilities (8, 15). These constraints promise to only grow as projected increases in airport passenger and cargo volume are realized (16).
- 3 In this paper, we use a case study approach (17) to examine how airport operators are addressing bicycle
- 4 access to their properties and the motivations and obstacles they face as part of a broader strategy to
- 5 encourage multi-modal transportation and move away from single vehicle trips. We focus on seven cases:
- 6 Portland International Airport, Oakland International Airport, San Francisco International Airport, Los
- 7 Angeles International Airport, Seattle-Tacoma International Airport, Boston Logan International Airport
- 8 and Minneapolis-St. Paul International Airport. Our work also presents a preliminary understanding of the
- 9 basic elements that comprise bicycle access at airports.
- 10 Our findings suggest that there is growing airport operator interest in bicycle accommodations, and we
- identify generalizable approaches to improving bicycle access, ranging from basic investments such as
- 12 bicycle racks at main terminals or transit connectors to more comprehensive efforts, e.g., secure parking
- 13 and bicycle route construction. Our work identifies factors that could encourage greater investment:
- 14 completion of anticipated direct transit links to airports, regulatory requirements for greenhouse gas and
- other impact reductions, expanded efforts to reduce private-vehicle commute trips and land use
- 16 constraints. It also identifies barriers: lack of data about employee commute needs, difficulty in
- 17 coordinating trip-reduction programs across multiple work sites and schedules, safety concerns about
- airport approach roads, airports' remote locations and FAA policies that discourage investments in non-
- aeronautical airport projects.

2.0 Setting the Context and Research Approach

- The literature on bicycle access at airports is sparse, as this is a relatively new area of consideration. A
- handful of airport operators have developed bicycle plans (18, 19). None of the regional transportation
- 23 plans and bicycle master plans in our review contained substantial information referencing airport bicycle
- 24 access. Indeed, the state of knowledge about airport ground transportation in general is still taking shape.
- Some work has been done on passenger ground transportation demand and mode choice (12, 20), but
- 26 many gaps remain, and there is little work on or knowledge of employees (12). Transit service needs for
- large airports have received some attention (9, 20), as have the effects of parking constraints, which affect
- nearly every major airport (8), and airport operational needs for landside roadways and remote facilities
- 29 (21, 22).

- Airports are unlike other transportation facilities in many respects, including: a large physical footprint,
- 31 the imperative to maintain physical separation from non-aeronautical land uses and a role as an economic
- 32 engine through employment and investment (10, 11). Additionally, the around-the-clock nature of their
- 33 operation creates unique ground access system demands (12). Finally, employee and passenger ground
- 34 access needs diverge widely; within those groups, there are additional divergences. Employee schedules
- are comprised of "daylight" administrative workers, shift workers who often commute outside peak hours,
- and flight crews, whose "shifts" can span three or four days (12, 13, 20). Passengers are those who come
- 37 from home and those visiting the region, those who are traveling from the airport to home or to a tourist
- destination (12). Most passengers are dropped off or picked up. That can generate twice the required
- yehicle trips, as the driver dropping off/picking up makes two trips to the airport for the air passenger's
- 40 one (23).
- There is no comprehensive source of data for airport ground access transportation mode choice splits, but
- 42 a 2008 survey of 700 respondents out of more than 10,000 workers at SFO shows the following: 71
- percent drive alone to work; 12 percent carpool; 13 percent use public transit; and 4 percent use other
- 44 modes (24).
- We conducted semi-structured interviews with nearly 30 airport managers and planners, regional and
- 46 Metropolitan Planning Organization planning staff and aviation planning specialists. Our interviews

1 produced a preliminary first look at basic bicycle access measures at the seven sites, along with some

2 salient characteristics of the operators (see Figure 1).

Bicycle Access Elements and Airport Characteristics

	PDX ^a	OAK ^b	LAXc	SFO ^d	SEA ^e	BOSf	MSP ^g
Employees: Airport Operator Entire Site	400 11,000	300 7,680	3,000 47,000	1,400 10,000	800 15,000	3,200 14,000	565 28,545
Distance from CBD (miles) ^h	9.2	10.5	14	12.3	13.5	7.8	13.2
Secure Bicycle Parking, etc.	X		X			X	
Outdoor Racks	X	X	X	X	X	X	X
Trail/Convenient Bike Access	X	X				X	
Bicycle Master Plan	X						
Employee Groups/TMAs	X	X	X		X	X	X
Hub Classification ⁱ	Medium	Medium	Large	Large	Large	Large	Large

^{-- =} data not applicable

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FIGURE 1 Elements of Bicycle Access and Selected Characteristics of Case Study Airports.

Eight influential elements emerged from our review of policy documents and research literature: internal — governance structure, geographic location, high-speed access roads, degree of self-perceived environmental stewardship; and external—FAA spending constraints, proximity to transit, environmental mitigation policies and regulatory mandates and land use constraints. We used these influencers to guide our interviews. Aggregating the interview results shows which of these influencers play a stronger role at each case study, though all of them figure in decision making to some extent, and each was influential enough that describing it will add to understanding of airport operator decision making about bicycle access. Our findings contribute to the knowledge base of the types of measures that are being used or considered by their peers. We selected the seven case studies on the basis of their inclusion in studies on airport employee commute needs, terminal road operations and transit access or, in the case of PDX, SFO

and LAX, because they exemplify bicycle access investment approaches that are more broadly applicable.

We limit our discussion primarily to employee bicycle access because that has been the focus of airport

^a Portland International Airport

^bOakland International Airport

^cLos Angeles International Airport

^dSan Francisco International Airport

^e Seattle-Tacoma International Airport

^fBoston International Airport

^g Minneapolis-St. Paul International Airport

^h As calculated by inputting airport location as origin and "downtown cityname" as destination into Google directions.

ⁱ Based on FAA definition for commercial service airports as their share of total annual U.S. passenger boardings. Large hubs carry 1% or more; medium-hub airports accommodate at least 0.25%. (8)

1 operators that have invested in bicycle access, and programs to reduce single-occupancy vehicle travel at

- 2 airports have focused on employee trips as part of an overall strategy to encourage multi-modal access.
- 3 Our work identified evidence of potential interest among airport operators. There is an active
- 4 subcommittee devoted to environmental planning at the main airport operator trade association, Airports
- 5 Council International (ACI) North America (24). Interviewees were nearly unanimous in observing the
- 6 importance of transit access. Airports' needs to satisfy regulatory measures, e.g., carbon and trip
- 7 reduction programs, and land use constraints imposed by airports' overall projected growth (8, 14, 16),
- 8 also were cited often.

9 3.0 Findings from the Field

10 In this section we present the findings from our seven case studies.

11 3.1 More Extensive Bicycle Access

Here we present findings from four airports with more extensive bicycle access facilities and policies.

13 3.1.1 Portland International Airport (PDX)

- 14
- 15 Bicycle Facilities/Policies: Bicycle master plan, trail access, secure parking for employees and
- passengers, in-terminal assembly station for passengers' boxed bikes, conventional bicycle parking
- 17 **Size**: Medium hub
- Number of employees: 400 airport operator / 11,000 total
- Portland International Airport (PDX) can be reached by bicycle by a multi-use path. The airport
- discourages bicyclists from using the main approach roads out of safety concerns, interviewees noted. It
- 21 has extensive bicycle facilities. In addition to standard bicycle racks in two locations, there is covered
- secure bicycle parking for employees and passengers (added more recently after local bicycle advocates
- 23 expressed interest). Employees are given access to lockers. The airport offers a facility where airline
- passengers can assemble bicycles that they have brought with them.
- PDX is owned and operated by the Port of Portland, which is exempt from state planning requirements
- 26 (19). Nevertheless, PDX has an extensive Bicycle Master Plan—the only such plan among the airports in
- 27 this study—first developed in 1999 and since updated. Its goals include incorporating pedestrian and
- bicycle facilities into the entire PDX complex (19, 26).
- The plan cites as motivations for its development increased employee demand for bicycle facilities and
- 30 federal and state policy shifts toward more support for multi-modal transportation under the Intermodal
- 31 Surface Transportation Efficiency Act of 1991 and the early 1990s Oregon Transportation Planning Rule
- 32 (19).
- PDX is also mindful of the popularity of bicycling and walking in the region and the City of Portland's
- 34 extensive support of them. Portland was one of nine cities included in a national case study of North
- American cities with noteworthy bicycling growth (2). It has the largest share of bike commuters per
- 36 10,000 population among the 100 largest U.S. cities (2) and has passed regulations requiring private
- provision of bike parking in commercial and residential buildings (27). The City of Portland's Bicycle
- Plan mentions PDX several times in discussions of inter-city travel and integrating bicycling with other
- travel modes, specifically, expanding secure parking options at PDX, investigating feasibility of bicycle
- 40 rentals there and providing more trail access to PDX (28, 29).
- 41 PDX also has regulatory incentives to improve bicycle access. One is Oregon's Employee Commute
- 42 Options (ECO) Rule, which requires employers with more than 100 employees to provide commute
- options that can reduce employee auto trips by 10 percent within a three-year period and continue to
- provide them on an ongoing basis (30). With roughly 400 employees, PDX is subject to ECO. Of note,

1 interviewees emphasized its importance in influencing decisions to enhance bicycle access as a means of

- 2 reducing employee trips.
- 3 A second regulatory lever is the fact that PDX operates under a conditional-use permit from the City of
- 4 Portland, which imposes a cap on the number of public parking spaces that can be added at the airport,
- 5 restrictions on where they can be located and a requirement that PDX impose a parking fee on airport
- 6 employees, to limit automobile trips and foster use of alternate modes (8).
- 7 Opportunities to enhance bicycle facilities also came with major construction and development projects,
- 8 including a large mixed-used development associated with the \$143-million light-rail extension, the
- 9 TriMet Airport MAX, which has bicycle parking at nearly all its stations (8, 19).
- 10 The Airport MAX project brought into relief an institutional barrier to bicycle access projects at airports:
- 11 FAA restrictions on spending revenues from Passenger Facilities Charges (PFCs), which as a rule are
- only permitted to be used for expenditures directly affecting airline passengers (19). In order to finance
- 13 the airport's \$43 million share of program costs, the airport was required to secure a "Record of Decision"
- from the FAA in order to use PFCs for the transit station (19, 31).
- 15 Interviewees also highlighted institutional barriers to enhancing bicycle access: "Internally, a lot of airport
- people are airport people. The world ends at the airport boundary." In the case of PDX, bicycling
- advocates' political clout outweighed this internal resistance, interviewees said.
- Another source of conflict, surprisingly, was the bicycling community and City of Portland bicycle
- planning rules. In the mixed-used development associated with the Airport MAX station, the city had
- originally called for multi-purpose trails connecting to the main PDX access road (19). After PDX
- 21 operators expressed concerns about safety on the airport access road, the airport and the City reached an
- agreement that PDX would not be required to provide the trail connection to the main airport entrance
- 23 (19).

24 3.1.2 Oakland International Airport (OAK)

- Bicycle Facilities/Policies: Trail access, bicycle lane construction on access road, conventional bicycle
- 26 parking
- 27 **Size**: Medium hub
- Number of employees: 300 airport operator / 7,683 total
- Oakland International Airport (OAK) is one of three airports in this study that is safely accessible by
- 30 bicycle by surface roads—to the extent that it attracts non-airport users for recreational rides and those
- 31 who cut through on their way to other destinations. OAK's road network connects to the San Francisco
- 32 Bay Trail, a Class 1 multi-use trail currently approximately 310 miles long and which will eventually
- form a complete 500-mile loop around San Francisco Bay (32).
- 34 The airport's bicycle access efforts have been centered on ground access improvements and
- 35 improvements to nearby Bay Trail segments. These include a small land donation and a monetary
- 36 contribution to the neighboring City of San Leandro for construction of a pedestrian/bicycle bridge that
- 37 linked the trail network to the airport (33, 34) and closed the final gap between the cities of Hayward and
- Oakland (35). OAK also received a grant from the Association of Bay Area Governments (ABAG) to
- build 1 mile of trail leading up to the bridge (36).
- 40 On its own road network, the airport redesigned a main service road, taking advantage of a previously
- scheduled repaving project to eliminate a traffic lane in each direction, widen shoulders and add bicycle
- 42 lanes, the first elimination of a traffic lane in memory, according to an interviewee. A Class 1 trail on
- 43 airport property is also planned.
- 44 Two sets of outside policy instruments provided motivations for the enhancements. The trail work was

- 1 part of an environmental mitigation package under the National Environmental Protection Act (NEPA),
- 2 the California Environmental Quality Act (CEQA) and the Bay Conservation and Development
- 3 Commission (BCDC), a state agency that administers the Bay Trail to offset impacts on the Bay Trail by
- 4 airport development projects (37).
- 5 A second policy instrument is the Regional Airport Plan, administered by ABAG, BCDC and the
- 6 Metropolitan Transportation Commission (MTC), the Bay Area's MPO, which mandates trip reduction in
- 7 airport ground access transportation (38).
- 8 Trip reduction efforts are also a component of the airport's Mitigation Monitoring and Reporting Program
- 9 (MMRP) under CEQA (39), though compliance is voluntary. Among the projects listed in the airport's
- 10 current MMRP are "airport roadway bike lanes and racks/showers in [employee] facilities," though
- showers at airport employee facilities remain to be completed. OAK also self-identifies as supporting
- progressive environmental issues, an interviewee said, pointing to a recent installation of charging
- stations for electric vehicles in parking lots.
- 14 There are obstacles to obtaining a better understanding of employee mode choice and travel demand. The
- MMRP cites "multiple challenges a work site such as the Airport poses (multiple employers, shiftwork,
- abundance of low-cost or free parking)" (39). There have been studies of passenger demand for a new
- 17 transit link to BART, but they do not break out data for employees (40, 41). It has been suggested in the
- 18 literature that employee badge records could be used to generate employee origins at an aggregated level
- 19 (35).
- 20 Operator costs for various employee modes have not been collected and analyzed, interviewees said,
- 21 which may cause an understatement of the potential benefits of reduced vehicle trips. Currently, the
- airport subsidizes AirBART bus tickets for employees, but there is very low participation in the
- commuter reimbursement program, according to the MMRP (39).
- Barriers to learning more about employee travel needs are identified in the MMRP and would be
- transferable to other airport sites. They include: "coordinating with multiple employers, no central
- communication device to tenants and employees, multiple work areas and break rooms distributed
- throughout the airport, lack of email for many employees, coordinating pay cycles for distribution of
- paper survey, lack of budget for incentives to participate, and lack of tenant awareness or importance of
- survey as it related to Airport's air quality goals" (39).
- 30 Among the staff recommendations: hire a transportation coordinator to collect and analyze data and
- 31 coordinate among tenants, and alter parking policies to encourage more ridesharing and vanpools and
- 32 discourage solo vehicle trips. An annual employee transportation survey is also recommended (39).

33 3.1.3 Los Angeles International Airport (LAX)

- 35 **Bicycle Facilities/Policies**: Trail nearby, bicycle lane on service road, bicycle lockers, showers and
- changing area, Bicycle Working Group, pre-tax allowance of \$20/month for bicycle commuters,
- 37 conventional bicycle parking
- 38 Size: Large hub
- 39 **Number of employees**: 3,000 airport operator / 47,000 total
- 40 Los Angeles International Airport (LAX) is owned and operated by Los Angeles World Airports
- 41 (LAWA), a department of the City of Los Angeles that also owns and operates LA/Ontario International
- 42 (ONT) and Van Nuys (VNY) airports and a property in Palmdale. LAWA is governed by a seven-
- 43 member Board of Airport Commissioners, who are appointed by the Mayor and approved by the City
- 44 Council (42).
- While there is no direct bicycle access to the terminal's main entrance, LAX has reconstructed a service

- 1 road with bicycle lanes to provide a connection to recreational bicycle paths. It was a joint project with
- 2 the Los Angeles City Department of Transportation and LA Metro, which is the MPO, together with a
- 3 local bicycle advocacy group, the LA County Bicycle Coalition. As with OAK and SFO, the project took
- 4 advantage of an already-planned pavement rehabilitation. Vehicle lanes were reduced to provide bicycle
- 5 lanes and widened shoulders, marking the first time in memory in the City of Los Angeles that vehicle
- 6 lanes had been removed for bicycle lanes, according to interviewees.
- 7 In another enhancement, bicycle lockers were re-located to make them more convenient and were quickly
- 8 filled by LAWA employees. Some store bicycles for recreational riding during breaks. There is a waiting
- 9 list, but there is a lack of funds to add more (42). There are also showers and changing areas, a Bicycle
- 10 Working Group and safety classes.
- 11 One obstacle to bicycle use at the airport, interviewees noted, were security concerns that employees and
- 12 passengers will ride their bicycles into the terminals. Some employees use their bicycles to ride to work
- 13 from lower-cost satellite parking lots, because it is faster and more convenient than walking or taking the
- 14 airport-supplied free shuttle. Passenger demand for bicycle parking and access is evidenced through what
- 15 one informant termed the "bicycle underworld," passengers who share information about safe places to
- 16 park their bicycles. One airline tenant, concerned about seeing bicycles locked at random spots, prevailed
- 17 upon the operator to install more racks.
- 18 A major policy lever for LAWA's bicycle enhancements are its obligations under South Coast Air
- 19 Quality Management District (SCAQMD) Rule 2202, which requires employers with 250 or more
- 20 employees to reduce average weekly employee solo commute trips by one-third each year (43). This is
- 21 similar to the Oregon rule (44).
- 22 Bicycle facility enhancements are part of an extensive employee trip reduction program, including
- 23 vanpools and transit subsidies (up to \$110 a month), which have earned LAWA awards for its commuter
- 24 programs (45). Vanpool vehicles are equipped with rear bicycle racks; this enables vanpool riders to
- 25 bicycle to the stop. The federal pre-tax allowance of \$20 per month for bicycle commuters can be
- 26 included as part of the LAWA transit subsidy (46).
- 27 These efforts compare with the \$60 yearly investment that employers subject to Rule 2202 can pay in lieu
- 28 of implementing trip reduction programs (43). Informants said the airport operator considered the added
- 29 investment a way of cultivating goodwill with neighbors.
- 30 Additional potential policy levers are a "Greening LAX" City Council motion passed in early 2007, and
- 31 Executive Directive Number 10-Sustainable Practices in the City of Los Angeles, which requires all city
- 32 agencies, including the airport, to develop sustainability programs. Objective 6 of LAWA's Sustainability
- 33 Program includes support for bicycle lockers, showers and a "Bike Valet" for LAWA staff who bike to
- 34 work (42).
- 35 Bicycling and walking together represent 0.3 percent of the commute trips reporter by employees polled
- 36 in the annual peak hour survey of 1,700 employees, according to findings from discussions with airport
- 37 managers. By contrast, nearly half of the employees rideshare (47).

38 3.1.4 San Francisco International Airport (SFO)

40

Bicycle Facilities/Policies: Trail nearby, bicycle lane on service road, conventional bicycle parking

- 41 Size: Large hub
- 42 **Number of employees**: 1,400 airport operator / 10,000 total

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- 44 San Francisco International Airport (SFO) has one of the more unusual governance structures in relation
- 45 to its physical location. Owned and operated by the City of San Francisco, and governed by an Airport

Commission, all of whose members must be San Francisco residents (48), it is located in another jurisdiction, San Mateo County, where it is the largest single employment site (8).

SFO features bicycle parking prominently on its Web site, and, in a nod toward passengers, has established methods for them to register their bicycles if they are parking them for more than 24 hours.

SFO is well served by transit: from the south, SamTRANS provides access with overnight service subsidized by the Airport Commission (8); and from the north there is transit access via BART, though bicycles are subject to BART's restrictions. Also there is a surcharge to travel to the airport. Although SFO employees can receive discounts on BART tickets, SFO Commissioners have criticized the surcharge as an unfair burden on SFO employees (49).

As was the case with OAK and LAX, the airport is completing a service road reconstruction to replace vehicle lanes with bicycle lanes, the first time in the airport's history that a traffic lane has been eliminated for bicycle use, according to interviewees. The impetus came from airport leadership's awareness of growing bicycle use and desire to support the City of San Francisco's pro-bicycling stance (3). Another internal influence is the SFO Climate Action Plan, which mentions employee bicycle use (23). The Airport is evaluating plans to contract with a bikesharing company for internal airport employee use. Additional internal motivations, according to interviewees, are employee well-being, reduction in the use of automobile travel and credit from the community.

External influences included the airport's mitigation agreement required by the Bay Conservation and Development Commission (BCDC), a state agency that oversee the Bay's shoreline, as part of the permitting process for two major projects. As a mitigation measure for airport development, the service road project could be financed with PFCs, according to an interviewee.

3.2 Other Airports

The remaining three airports in our study—Seattle-Tacoma International Airport, Boston Logan International and Minneapolis-St. Paul—have less developed bicycle enhancement policies or plans, but are important because they have been or are subject to more than one of the eight influencers in our table and have some bicycle access improvements.

3.2.1 Seattle-Tacoma International Airport (SEA)

- **Bicycle Facilities/Policies**: Conventional bicycle parking
- **Size**: Large hub
- 36 Number of employees: 800 airport operator / 15,000 total
- 37 Seattle-Tacoma International Airport (SEA) has added bicycle racks in two locations, in response to
- passenger and employee interest. However, there are no bike paths or bike lanes to the terminal, and the
- road approaches are challenging for bicycle travel, an interviewee said. With the arrival of a light rail
- station in 2009, which connects to the terminal with a footbridge, bicyclists are able to store their bicycles
- 41 in racks at the station. Although there have been efforts to put together a dedicated bikeway or
- 42 combination of bike trails and bike lanes connecting SEA to downtown, no final plan has been realized
- 43 (50, 51). SEA is promoting non-airport use of the transit connection by offering discount parking on game
- weekends so that sports fans can leave their cars at the airport and take light rail downtown (52).
- The strong bicycle culture in Seattle is a strong external influencer. In addition to a bicycle plan that has
- the declared goal of making Seattle "the best community for bicycling in the United States" (53), a 2006
- 47 voter initiative supplies dedicated funding for bicycle and pedestrian improvements. The Port has
- included improved bicycle connections between the airport and downtown in its business strategies (50).

- 1 SEA takes part in the King County State Commuter Trip Reduction (CTR) Program, similar to LAX and
- 2 PDX. Any employer with 100 or more employees traveling during the morning commute must designate
- 3 an Employee Transportation Coordinator, distribute information to employees about alternatives to drive-
- 4 alone commuting at least one a year and provide support for at least one program to reduce single-
- 5 occupancy vehicle (SOV) trips (54). It requires a "good faith effort." Suggested program elements include
- 6 bicycle parking, lockers, changing areas and showers for employees (54). The Port offers free parking for
- 7 vanpools and various incentives to employees to travel to work by bus or rail.
- 8 Another external policy influence is the neighboring City of Sea-Tac's prohibition on the airport using
- 9 land within city limits for off-airport parking (8).

10 3.2.2 Boston Logan International Airport (BOS)

11

- 12 **Bicycle Facilities/Policies**: Conventional bicycle parking, close to local bicycle facilities
- 13 **Size**: Large hub
- Number of employees: 3,200 airport operator / 14,000 total

15

- Boston Logan International Airport (BOS) is located closest to the downtown of the seven sites, just
- under 8 miles distant, and adjacent to the East Boston neighborhood, which has bicycle facilities and
- 18 roads that connect with airport service roads, which the airport is working to improve using airport land
- where possible. Many East Boston locations are no more than 20 minutes away by bicycle, and most
- 20 employees who bicycle to the airport ride from this area, interviewees said. Commuters from downtown
- 21 must make detours because bicycles are prohibited from many of the roadways leading to the airport. The
- MBTA is testing a policy that would allow bicycles on one line that runs from Boston to the airport
- during the morning commute. There is direct transit access to the airport, via the Massachusetts Bay
- Transportation Authority (MBTA) T trains, buses and ferry. There is no long-term bike parking at the
- airport, making it impractical for passengers (55).
- A very strong external policy lever was the 1975 freeze on parking spaces at BOS to comply with state air
- quality requirements(8). BOS travel demand management for passengers and employees dates back to the
- 28 1980s (9), and the Port's employee transportation management association (8) claims 2,746 members (56).
- 29 Employees receive transit subsidies (up to \$100 a month), cash incentives, ridematching services and
- information on alternatives (8). The Port runs its own buses that carry 1.2 million people (passengers and
- 31 employees) a year from outlying areas, one interviewee said.
- 32 The 2008 Massachusetts Bicycle Transportation Plan mentions bicycle parking, showers and changing
- facilities at workplaces (57), but an interviewee at BOS said that, while the airport shared the bicycle
- plan's overall goals, it did not have direct influence on BOS bicycle access policies.
- 35 One internal incentive for undertaking bicycle enhancements was the airport's desire to qualify for LEED
- 36 certification, which it achieved for the reconstruction in 2004 of an air terminal, an interviewee said. The
- 37 airport installed bicycle racks outside, which are primarily used by employees. Another internal incentive
- is the airport's desire to be a good neighbor, especially in the case of East Boston.

39 3.2.3 Minneapolis-St. Paul International Airport (MSP)

- 41 **Bicycle Facilities/Policies**: Conventional bicycle parking
- 42 Size: Large hub
- 43 **Number of employees**: 565 / 28,545
- Minneapolis is cited in the literature as a bicycle-friendly city, with numerous paths and bike lanes, a high
- commuter bike mode share, extensive bicycle parking and a high bicycling usage rate (3). However,

1 Minneapolis-St. Paul International Airport (MSP) has few bicycle enhancements and is difficult to reach

- 2 by bicycle, according to interviewees.
- 3 MSP has bicycle racks at its two terminals, but they are not used regularly, because of the many months
- 4 of inclement weather and dangerous roads leading to the airport, an interviewee said. Bicycle use
- 5 increased when light rail came to MSP in 2004, but it remains low.
- 6 MSP is owned and operated by the Metropolitan Airports Commission (MAC), whose 14 members are
- 7 appointed by the governor and the Mayors of Minneapolis and St. Paul (58).
- 8 While MSP included sustainability components in its recently adopted Long Term Plan, there is little
- 9 reference to bicycle access. It is not mentioned in the 2010 report on airport greenhouse gas emissions
- required by the state (59).

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- Because the area is in compliance with the National Ambient Air Quality Standards for criteria pollutants,
- air quality attainment goals are not relevant, an interviewee said. However, the 2010 baseline inventory of
- 14 greenhouse gas emissions shows that ground access transportation accounts for more than half the carbon
- emissions from activities under the airport's control (albeit a very small fraction of the total inventory)
- 16 (59).

4.0 Policy Implications and Future Directions

- 18 This study provides an early, first look at the incentives and disincentives to airport operator investment
- in enhancements to bicycle access to their properties. With the exception of PDX, passenger bicycle
- access was not considered an important segment by the operators in our study: passengers were free to
- 21 use bicycle facilities, but there were questions of convenience and logistics. Our findings suggest that
- employee bicycle access is the areas of greatest interest and potential for these operators. Some
- 23 interviewees contended that developing employee facilities will lead to demand from passengers, as was
- the case at PDX. While we found relatively few cases to draw on, in aggregating the interviews, we
- identified approaches to improving bicycle access that could be combined with other multi-modal
- approaches to improve employee travel options.
- 27 Eight influencers on bicycle access emerged from our literature review and were in evidence to varying
- degrees across our seven cases. Governance structure (whether local or regional governments were
- represented on the airport's governing body), geographic location (whether the airport was located in
- close proximity to downtown on bicycle-accessible routes), the nature of airport access roads (high-speed,
- 31 elevated freeways, or surface roads with slower traffic), self-perceived environmental stewardship,
- 32 restrictions on spending for non-aviation transportation improvements (specifically the ability to access
- 33 Passenger Facilities Charges for improvements aiding bicycles and transit), proximity to transit,
- environmental impact reduction policies and regulatory mandates and land use constraints are all
- 35 contributory.
- While we found relatively few cases to draw on, in aggregating the interviews, we identified approaches
- 37 to improving bicycle access that could be combined with other approaches to improve employee travel
- options (see Figure 2). Notable are the extensive policies and facilities at PDX, such as secured bicycle
- parking for employees and diversion of Passenger Facilities Charges to bicycle improvements. Our
- findings show incentives in a wide assortment of federal, state, regional and local regulations governing
- various aspects of airports' transportation systems, their greenhouse gas emissions and their impacts on
- 42 neighboring eco-systems and communities.

Airport Bicycle Access Enhancement Influencers									
	PDX ^a	OAK ^b	LAX ^c	SFO ^d	SEAe	BOS ^f	MSP ^g		
Internal									
Governance structure	X			X					
Geographic location	X	X	X	X	X		X		
High-speed access roads	X	X	X	X	X	X	X		
Environmental stewardship	X	X	X	X	X	X			
External									
FAA restrictions on PFCs	X								
Proximity to transit	X	X	X	X	X	X	X		
Environment/Transp. Regs.	X	X	X	X	X	X			
Land use constraints	X				X	X			
	= data not applicable								
	^a Portland International Airport								
	^b Oakland International Airport								
	^c Los Angeles International Airport								
	^d San Francisco International Airport								
	^e Seattle-Tacoma International Airport								
	^f Boston International Airport								
	g Minneapolis-St. Paul International Airport								

1 FIGURE 2 Eight Influencers for Airport Bicycle Enhancement and Their Distribution Across the Seven Case Studies.

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Despite the fact that only one of the seven airports in our case studies had a bicycle master plan, and that informants knew of little if any activity on this front, there is evidence of potential interest among airport operators. In reviewing policy papers and aggregating the interviews, a robust environmental planning element in airport management emerged. At the main airport operator trade association, Airports Council International (ACI) North America, one of its 17 member subcommittees, with representatives from major airports, is devoted to environmental planning, which is supplement by a biennial member survey to measure their activities in this area (25). While the number of respondents in the 2010 survey was not representative (fewer than 60 out of more than 600), 42 percent said they provided bicycle parking and 91 percent reported transit access (25).

Through our interviews, we found near unanimous agreement that transit access makes bicycling more

practical for airport access, and a number suggested that anticipated transit improvements would prompt

them to make bicycle enhancements. Our findings in this paper strongly suggest that bicycle access could

figure in airports' future plans to fashion carbon and trip reduction programs, improve employee travel options and respond to land use constraints imposed by airports' projected growth (8, 14, 16).

Our work also identifies policies that can be obstacles: specifically FAA rules on Passenger Facilities

18 Charges. We find that some airports have secured exceptions to these rules by working collaboratively

with FAA to develop an alternative spending plan, which could be emulated elsewhere.

Our work identifies several useful next steps: more study of mode choice and travel demand among

21 airport employees, better understanding of costs incurred by airport operators for employee transportation

options (notably parking), further exploration of alternative spending strategies to use Passenger Facilities

23 Charges for multi-modal investments and cost-benefit analyses of airport owners' trip reduction strategies.

These would build on earlier work (8, 9, 12, 13, 20, 21, 61). Finally, a pre- and post-enhancements study

of airport employee attitudes toward bicycling and other alternative modes could add to the knowledge of

- 1 bicycling as well as other multi-modal options.
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